

BCF 2016/17

Scheme Review  
Support to Carers  
Lancashire

# Guidance

- The intention of the review is to tell the story of each scheme's development, delivery and impact.
- Where there is quantitative evidence this should be highlighted.
- Where there is no quantitative evidence this should be explained
- Where qualitative comment is given this represents the LA or CCG's view.
- Each scheme is to have its own review slides completed.
- Any narrative to be kept brief, bulleted if appropriate and original i.e. not copied from scheme description.
- The logic model should reflect the planned and actual . An example logic model is provided separately.

# Summary

<b>Scheme 11 – Carer Support and Respite</b>	<b>£s in 2016/17</b>
Carer Support	£2,404,000
Carer Respite	£5,198,000
<b>Total</b>	<b>£7,602,000</b>

# Scheme 11 – Carer Support and Respite

## Original rationale for scheme.

Through the Lancashire Multi Agency Carers Strategy, 2016-2018 we intend to increase the number of unpaid and informal carers who receive a carer's assessment, a personal budget and support to develop a personalised support plan, in order to implement the duties within the Care Act 2014.

The aim of the scheme is to provide and develop good quality local support for carers tailored to their individual needs, promoting the carers general health and wellbeing, preventing, reducing or delaying their need for support.

Primary prevention	Hospital	Community	Secondary prevention
Supporting carers to look after their own health and wellbeing and to continue in their caring role where they choose to do so	Supporting carers can enable them to help to facilitate hospital discharge of a cared for person	Supporting carers can help people to remain safely at home	Supporting carers can facilitate people to stay safely and happily at home

# Scheme 11 – Carer Support and Respite

## Activity during 2016/17

Scheme element	Planned activity	Actual Activity	Reason for any difference between planned and actual
Carer Support	To review LCCs support offer to carers ahead of re-procurement in 2017/18 – <ul style="list-style-type: none"><li>• to provide assurance regarding Care Act compliance</li><li>• to review the effectiveness of the current arrangements for carers</li><li>• to analyse the current service offer</li></ul>	Review completed June 2017	N/A

# Scheme 11 – Carer Support and Respite

Barriers / Challenges to successful delivery	Managed by....
<ul style="list-style-type: none"><li>• Increase in unidentified carers requesting assessment/support</li><li>• Recommendations for future service delivery are feasible within the financial envelope</li></ul>	<ul style="list-style-type: none"><li>• Currently there are no waiting lists. This will continue to be monitored</li><li>• Development of future specification to focus on 'must do's'</li></ul>
Risks	Managed by...
<ul style="list-style-type: none"><li>• Nationally, Care Act compliancy is still open to interpretation and challenge with associated case law in development</li></ul>	<ul style="list-style-type: none"><li>• Watching brief on national developments with appropriate legal advice</li><li>• Appropriate guidance, policies, tools in place to support and embed operational compliance</li></ul>

# Scheme 11 – Carer Support and Respite

	Alignment with High Impact Change Model of Transfers of Care	Yes= X
1	Early discharge planning.	
2	Systems to monitor patient flow.	
3	Multi-disciplinary/multi-agency discharge teams, including the voluntary and community sector.	
4	Home first/discharge to assess.	
5	Seven-day service.	
6	Trusted assessors.	
7	Focus on choice.	
8	Enhancing health in care homes.	
<b>Alignment with Plans</b>		
	Urgent and Emergency Care	
	A&E Delivery Board	
	Operational plan (s)	
	Other...	

## Scheme 11 – Carer Support and Respite

Estimated impact	A reduction of?	Details
NELs	Not known	
DTOC	Not known	
Residential Admissions	Not known	
Effectiveness of reablement services		
Other		

### How was impact measured?

Evidencing the impact that supporting carers on the wider Health and Social Care system is difficult to achieve.

In 2016/17 Carers Services identified and/or had referred around 10,000 carers. Of those 4,000 opted to receive a carers' assessment, and 2500 had a review of their current assessment. 4,100 carers who had an assessment or review were eligible to receive a personal budget monetary amount to support them in achieving the outcomes identified in their support plan.



# Scheme logic model

Inputs	Activities	Outputs	Outcomes	Impact
Funding	Carers assessments and reviews	# carers have had an assessment # carers have had a review	Eligible carers receiving a personal budget to support them in meeting their needs	Reduce the need for health and social care services
LCC Commissioning	Peace of Mind plans	# carers with a new POM4C plan in place	Carers supported in a crisis through receiving replacement care for the cared for	
LCC Adult Services	Sitting-in sessions / trips, activities, courses / one to one sessions	# sitting in sessions delivered	Carers receiving a break from their caring role to allow them to focus on their own health and wellbeing	Support people to remain in their own homes
Providers – Carers Link and nCompass	Outreach/carers awareness sessions	# carers identified by/referred to the service	Increase in people identifying themselves as a carer and receiving support	Improve wellbeing of carers by ensuring an integrated approach to accessing information, advice and support
Progress Housing Group	Provision of information and advice/signposting to services	# carers referred to other services carers receiving tailored information	Carers receiving information and advice, and support from services that is relevant to their needs	
Partners				

# Learning from delivery of the scheme

Learning	How shared and who with ?
Access to and the availability of respite care (provision allocated via the cared for SU budget) is not always sufficient to meet the needs of carers	Shared with LCC Director of Adult Services and senior leadership team
The recent review of carers services has identified a number of recommendations to future enhance the delivery of support to carers	Report shared with LCC Director of Adult Services and senior leadership team to inform future developments/priorities

# Qualitative assessment summary

1 –10 where 1 is “not at all” and 10 is “to a great extent”.

	Is working as planned and delivering on outcomes	Represents value for money in the long term	Builds long term capacity for integration locally; enables new models of health and social care	Evidently supports people effectively, improving patients /service user satisfaction	Has buy in from all stakeholders and workforce: Frontline staff and political, clinical, managerial leaders	Reflects a truly whole system approach	Supports shift towards prevention/ early help and community support/ self -help	Total / 70
Scheme 11 – Carer Support and Respite	9	8	6	6	5	6	9	49

# Summary

Scheme Title	Retain ? X	Expand? X	Cease? X	£s in 2016/17	£s in 2017/18
Scheme 11 – Carer Support and Respite	X			7.60m	7.65m
Total				7.60m	7.65m